

**FY21**



**OPERATION THRESHOLD**

# Annual Report

**Collaborating, educating and providing services to help meet the basic needs of people and create opportunities for self-sufficiency.**

***Proudly serving Black Hawk, Buchanan, & Grundy Counties***

[www.operationthreshold.org](http://www.operationthreshold.org)

# Individual, Family & Community Impact

Individuals Served

# 18,754



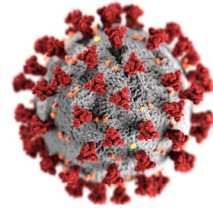
Households Served

# 7,909



COVID-19 Response

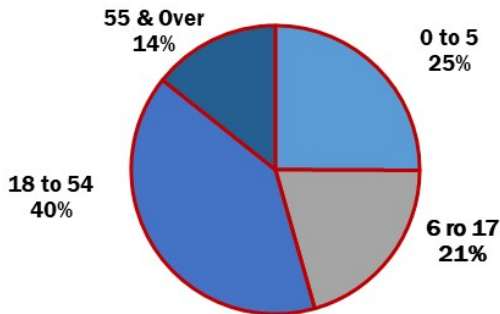
8 New Programs for Those Impacted by COVID-19



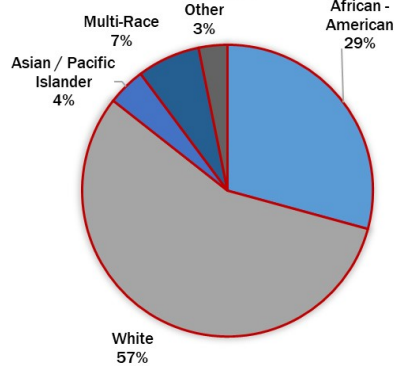
# 787

Households  
2,055  
Persons

Age

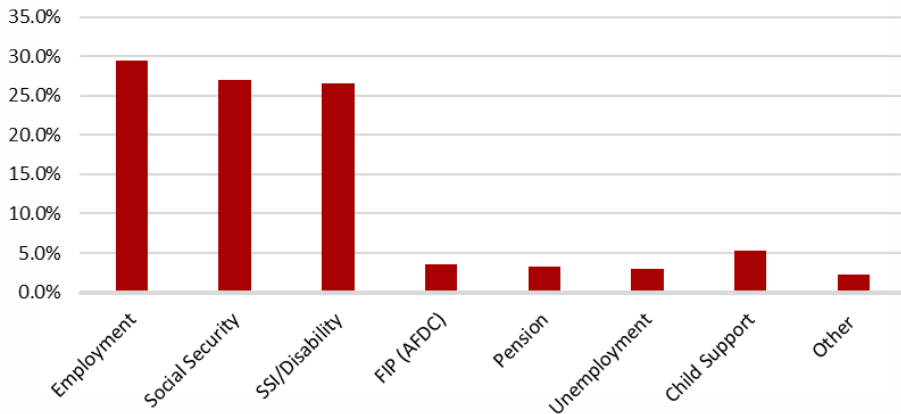


RACE



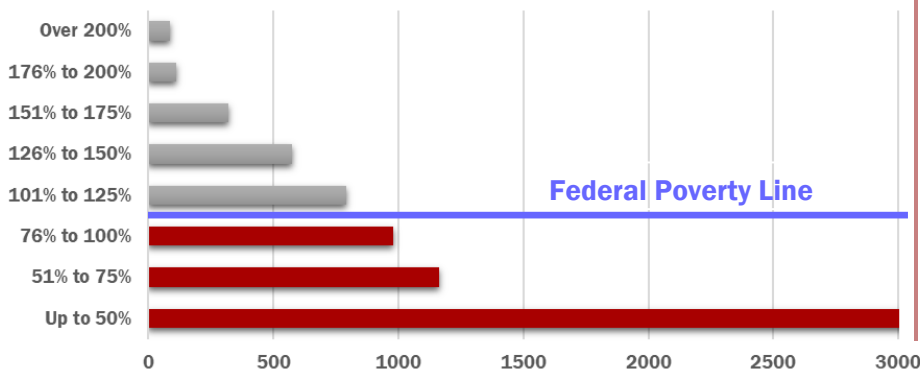
69% of our families had earned income.

Income Sources



74% of our clients were living below the poverty line.

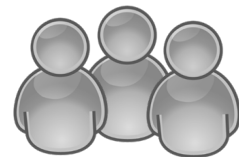
Poverty Status of Families Served



Clients New to Operation Threshold

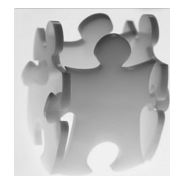
# 1832

Households  
4129  
Individuals



Community Partnerships

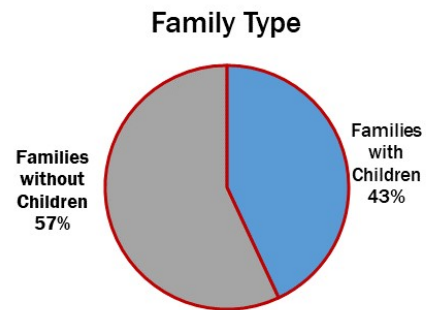
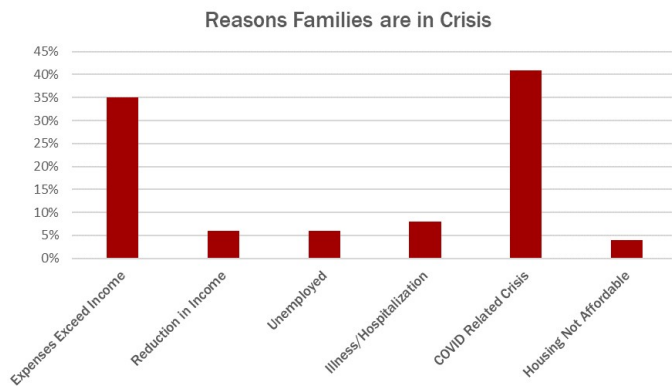
# 128



## Individual, Family & Community Impact, continued

Community Services	
Households Assisted with LIHEAP  <b>4,825</b>	Crisis Assistance Applications Approved  <b>3,250</b>
<b>Community Resources Programs</b>	<b>Served</b>
Low-Income Home Energy Asst. Program (LIHEAP)	4,825
Crisis Utility Assistance	1,475
Crisis Housing Assistance	387
Other Crisis Assistance	151
COVID-19 Related Crisis Assistance	1,832
OT Refugee Services	263
Grundy County Food Pantry	563

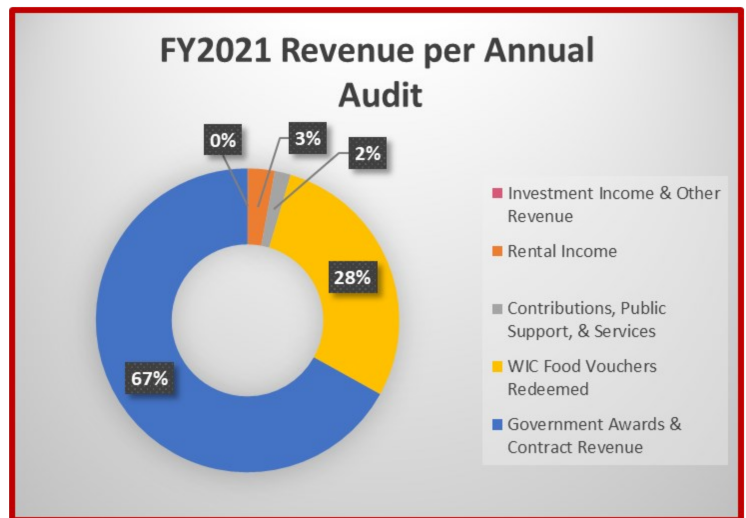
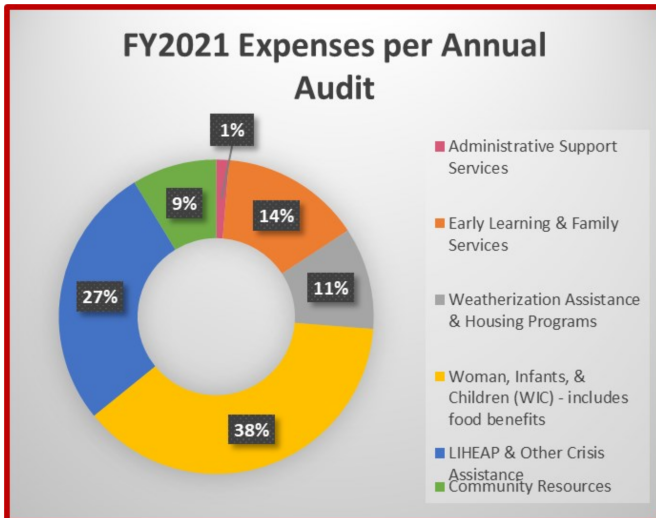
WIC	
Women, Infants, & Children Served  <b>7,624</b>	
<b>WIC Program</b>	<b>Served</b>
Women Served	2,180
Infants Served	2,360
Children Served	3,084
<b>Breastfeeding Peer Counseling</b>	
Women Served	1,103



Weatherization	
Houses Weatherized  <b>63</b>	
<b>Housing Program</b>	<b>Served</b>
Weatherization	63
Weatherization+Rehab	2

Early Learning & Family Services	
Total Families Served  <b>354</b>	Home Visits Conducted  <b>3,621</b>
<b>Early Learning &amp; Family Services Programs</b>	<b>Families Served</b>
Nest Program	64
Home Visitation Programming:	67
HOPES-Healthy Families	
Parents As Teachers	
Partners for Healthy Families	
Maternal, Infant & Early Childhood Home Visitation Program (MIECHV)	109
Family Development & Self-Sufficiency (FaDSS)	114

## Agency Impact



## Board of Directors

### Black Hawk County

**Brian Quirk, Chair**

**Kari Rea, Program Comm. Chair**

**Chris Schwartz**

**Kim Ross**

**Bob Tyson**

**Debra Hodges-Harmon, Personnel Comm. Chair**

**Joyce Hunter**

**Michelle Kesterson**

### Buchanan County

**Gary Gissel**

**Kelly Johnson, Secretary**

**Katie Busker**

**Katie Wildeboer**

### Grundy County

**Barbara Smith, Treasurer**

**Diane Adair**

**Faith White**

### Operation Threshold Success Story —

We had a client contact us looking for assistance with housing. She was living in transitional housing and would soon need to find permanent housing. She was having trouble finding housing because of her rental history. In addition, she had medical needs that would require her to have a ground floor unit. Our staff helped her identify potential housing opportunities. She was able to find a rental unit and our staff helped her apply to the Embrace Iowa program for funds to assist her with her rental deposit. Staff also helped her apply for Section 8 housing assistance and, once she was in her new apartment, helped her apply for energy assistance.

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